



March 2013

Phil Chase  
Commercial Solutions Inc.  
9400 Ransdell Road, Suite 1  
Raleigh, NC 27603



Dear Phil,

On behalf of Carlisle SynTec, I would like to congratulate you and everyone at Commercial Solutions Inc. for recently receiving Carlisle's 2013 Excellence in Single-Ply (ESP) award. One of the most prestigious awards in the commercial roofing industry, ESP was created 16 years ago to identify and reward Carlisle's most successful contractors. ESP status is given out annually to a small percentage of Carlisle's most dedicated and professionally minded applicators. Selection into this elite group is based on a company's volume and quality of Carlisle single-ply roofing systems.

Commercial Solutions Inc. has installed and warranted 737,909 square feet of Carlisle's single-ply roofing systems over the years and has completed 21 Perfect 10 installations as judged by Carlisle's' final inspection process. It is obvious that your company is committed to installing Carlisle's roof systems with the utmost care.

It is this unyielding dedication to quality, coupled with the sheer volume of your installations that has allowed Commercial Solutions Inc. to receive the ESP distinction. You are one of a select group of authorized applicators that has received this honor, solidifying your elite status within our contractor recognition program.

Carlisle is grateful for the strong partnership we share with Commercial Solutions Inc. and we appreciate the hard work and dedication you have put forth, not only in 2012, but in previous years as well. Once again, I would like to congratulate you on your latest achievement and wish you the best moving forward.

Sincerely,

Nick Shears  
Vice President  
Sales & Marketing